

# Frequently asked questions

**Q** Why do I need to pre-book a site tour, can I just turn up?

**A** To comply with the requirements of our Nuclear Site License and our regulators, all tours must be booked at least three weeks in advance. You will also be required to bring photographic identification with you, preferably your passport, to complete the arrangements prior to going on the tour.

**Q** Is there anything I can't bring on site with me?

**A** Yes, to ensure we comply with our Nuclear Site License, there are restrictions on taking specific items on to site, including weapons, cameras, mobile telephones and video recording equipment. This applies to all staff and visitors. Please contact the site to clarify whether you are permitted to take an object on to site.

**Q** I'm a foreign national, am I allowed on the site tours?

**A** Foreign nationals may be allowed on the pre-arranged tours but are subject to additional security requirements and need prior approval from the Office of Nuclear Regulation (ONR). This will take a minimum of 15 working days. Please note that these requirements do not apply to children under the age of 16 who are visiting as part of an organised school party.

**Q** How accessible is the pre-arranged tour?

**A** Our visitor centres are open to everyone and are fully accessible to all. The walking tour of the station can take approximately one and a half hours to complete and does take in lifts, narrow corridors and in some cases stairways, so may not be suitable for people with walking difficulties. Please check with our visitor centre staff prior to leaving on the tour if you have any concerns.

**Q** Do I need to wear special clothing?

**A** No – we will provide you with the special clothing required for the tour, however please ensure trousers and long sleeves are worn, It is advisable to wear shoes that are comfortable for long walking.

