



## Dungeness B Visitor Centre Information

Thank you for your interest in Exploring Electricity. The visitor centre is where you can find out more about our nuclear power stations, how we generate electricity and more about EDF Energy. Free pre-arranged site tours are available twice a day, Monday to Friday, starting at 9.30am and 1.30pm (subject to availability).

**To arrange your visit:** email [dgbtours@edf-energy.com](mailto:dgbtours@edf-energy.com) or telephone on **01797 343728**. The visitor centre is open 9am to 4pm Monday to Friday (not including Bank Holidays & special events).

Booking for tours is required at least four weeks in advance due to mandatory security checks. Additional paperwork may be required for some guests aged 18 and over, which can take a minimum of 15 additional working days. On the day, visitors aged 18 or over will be required to bring a passport or driving license with them on their visit. Please contact us before your visit if any issues arise.

### When booking a tour at Dungeness B, please take into consideration the following:

- Safety is the number one priority, so please be prepared to adhere to our rules.
- The tour is approximately 1.5 miles long and is taken on foot. We also use a lift to access the reactor viewing gallery.
- The visitor centre is open to all, but you must be aged 8 or over to go on a guided plant tour. Children under the age of 18 must be escorted by an adult at all times.
- Tours are subject to operational circumstances and adverse weather- please ring on the day to check arrangements. As we are unable to guarantee our tour route will be available at all times, a virtual tour in the visitor centre may be provided if we are unable to take a party onto site.
- We are unable to accept late arrivals due to our security measures, so if you are unavoidably delayed, please contact us so that we can discuss any options available.
- No bags, cameras, Bluetooth-enabled devices or mobile phones are permitted onsite. A limited number of lockers are available for car keys and ID, so please leave any personal effects at home or locked in your vehicle.
- EDF Energy has a zero-tolerance policy to drugs and alcohol on all of our sites. Please declare any prescription medication that might be required, so it can be checked by security and carried by a guide.
- We do not have any facilities available for pets and animals are not permitted on the tour. We are a no smoking/vaping facility.

We will issue Personal Protective Equipment (PPE), which includes a hard hat and Hi-Viz for your safety whilst on tour. We also require all our visitors to adhere to our dress code;

- Full length trousers, jeans or joggers.
- Flat, sturdy shoes or boots that cover the entire foot.
- Children must have sleeved tops, or an additional layer that covers the entire arm.

Please remember; if you are not dressed appropriately or cannot present ID to security, you will not be able to go on the tour.